

# General Service Questions

## I am not satisfied with your Support / Service. What can I do ?

Should you experience any problems related to our services or support, please don't hesitate to contact our Customer Relationship Management at [crm@myloc.de](mailto:crm@myloc.de)

Please always provide your customer ID and brief description of the incident.

Together with our CRM we will do everything possible to resolve any issues or complaints you might have. We would appreciate your feedback at any time.

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