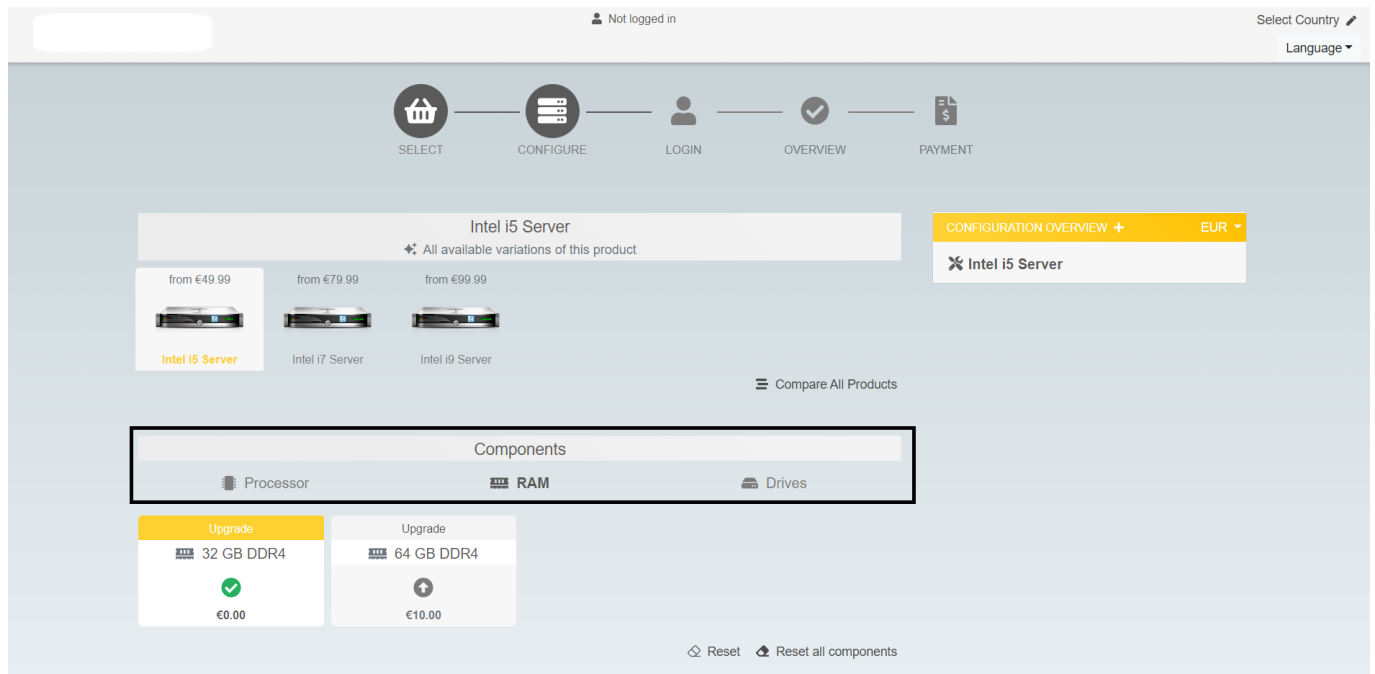


# General Service Questions

## Can I configure my order individually?

Depending on which of our hosting solutions you would like to order, you have a certain amount of leeway when it comes to configuration options. You can configure our Cloud VPS individually up to a certain degree, depending on your preferences. For example, the CPU, RAM and storage are freely scalable. For additional charge, you can also configure your backup space or additional IPs (including IP subnets) individually.



The screenshot shows the configuration page for an Intel i5 Server. At the top, there is a navigation bar with icons for SELECT, CONFIGURE, LOGIN, OVERVIEW, and PAYMENT. The main content area displays three server options: Intel i5 Server (from €49.99), Intel i7 Server (from €79.99), and Intel i9 Server (from €99.99). A 'CONFIGURATION OVERVIEW +' button is visible on the right. Below the server options, a 'Components' section is highlighted with a red box, showing 'Processor', 'RAM', and 'Drives'. The RAM section is expanded, showing two upgrade options: '32 GB DDR4' (€0.00) and '64 GB DDR4' (€10.00). At the bottom, there are 'Reset' and 'Reset all components' buttons.

You have the possibility of an individual configuration for Dedicated, Managed and Root Servers during the order process. This includes e.g. RAM, storage or a 2nd CPU. However, a completely individual configuration is unfortunately not possible.

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