

# General Service Questions

## Can you help me to configure my server and install my software ?

We offer a wide range of products, if you require a server with full administration please take a look at our Managed Hosting plans. All other services are unmanaged and we cannot provide custom configurations or third party software installations.

Nevertheless, our Technical Support Engineers will be happy to advise and offer the perfect hosting solutions for your individual needs.

You may contact our Support Team at [support@myloc.de](mailto:support@myloc.de) , open a ticket through your customer control panel or call us directly at +49-211-617080 (Mon-Fri 10am > 6pm CEST / UTC +2).

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