

Rescue System

How do I start the Rescue System?

Table of Contents

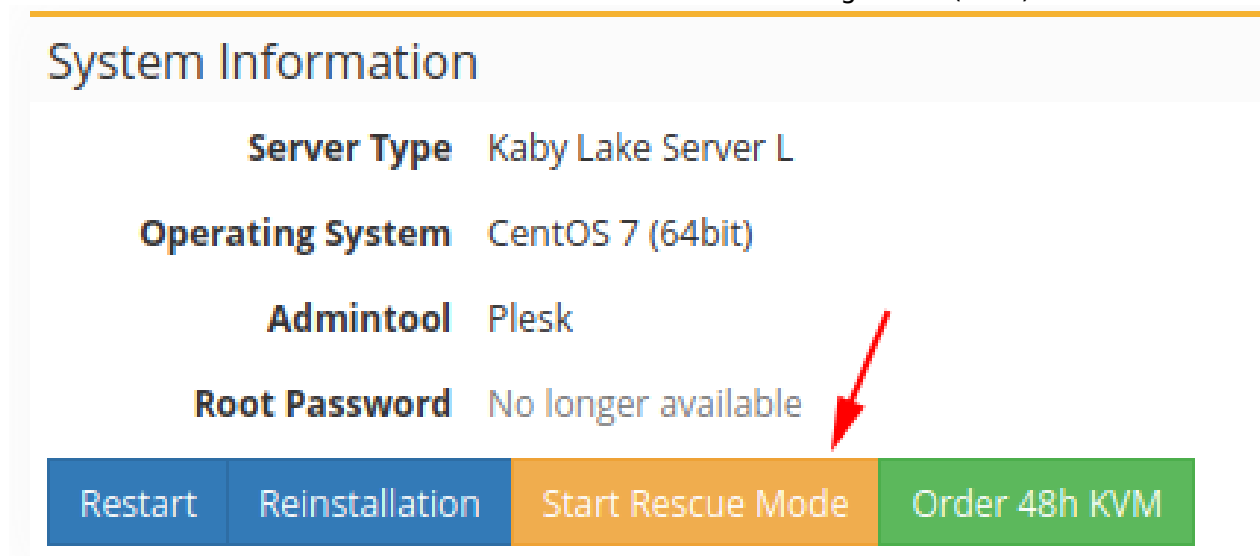
- [Explanation](#)
- [Start rescue mode](#)

Explanation

Our rescue system is similar to the system you might know from the SuSE / Debian installation CDs. Here you have basic Linux commands at your disposal.

Start rescue mode

You can start the rescue mode via the central customer management (ZKM).



The screenshot shows a 'System Information' panel with the following details:

Server Type	Kaby Lake Server L
Operating System	CentOS 7 (64bit)
Admintool	Plesk
Root Password	No longer available

Below the information is a row of four buttons: 'Restart' (blue), 'Reinstallation' (blue), 'Start Rescue Mode' (orange, highlighted with a red arrow), and 'Order 48h KVM' (green).

After that, your server restarts and boots the rescue mode over the network. If the rescue mode was started successfully, a password is displayed.

With this password you can connect to your server and the started rescue mode via SSH.

More information on how to connect via SSH can be found [here](#).

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