

# Domains & SSL

## I received an e-mail from InternetX, is that correct?

Yes, this is correct if you have started a transfer for a .com, .net, .org, .info or .biz domain.

You must confirm this e-mail from InternetX in order to transfer your domain to us.

This email is always sent to the admin-C of the domain to be transferred. Please make sure that this email address is reachable and that the email is confirmed before starting the transfer. Otherwise the transfer will not work.

Unique solution ID: #1449

Author: Bettina Brauer

Last update: 2021-04-01 07:58