

# Contract questions

## My server has been blocked, what should I do ?

There are various reasons why your server might have been disabled, in any way we will always send you a notification before taking any action and advise on how to resolve the issue. Possible reasons for server disconnections might be legal matters, abuse cases or outstanding accounts.

If your server has been blocked and you are unaware of the reasons, please contact our Support Team at [support@myloc.de](mailto:support@myloc.de) , open a ticket through your customer control panel.

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