

# Contract questions

## **The registered e-mail address is out of date. How can I get a new password now?**

If you have forgotten your password for the central customer management (ZKM) and the stored e-mail address is no longer valid, you must contact our support. This will then carry out with you a verification of your data so that our support can provide a new e-mail address. You will then receive a new password to this e-mail address. Please contact [info@myloc.de](mailto:info@myloc.de)

Unique solution ID: #1438

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