

Billing Questions

During which periods will the debit be charged/billed?

The desired billing interval can be specified when ordering. Generally, server and housing products are billed charged.

If you would like to change the billing interval, simply submit a ticket in our central customer management (ZKM).

Domains are billed 12 months in advanced.

Consumption-related costs (i.e. data transfer) will be billed later.

Unique solution ID: #1430

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Last update: 2021-03-31 15:49