Mobile Backup

How do I set up Cloud Backup Mobile?

1. Login in central customer management

After your order has been activated and successfully provisioned by us, you can log into the central customer management (https://zkm.myloc.de) with the access data transmitted by us.

2. Create user

After the successful login you can select your Cloud Backup products on the homepage under "Cloud Products".

Once you have accessed Cloud Backup Management, select the User Management menu item and create a user.

3. User data and subscription

Fill in the user data. At the end of the process, you have the option of checking the added user again. If the data is correct, you can complete the process by clicking on "Finish". Under the menu item "User", the newly created service user is now displayed and the new user receives an activation

Mobile Backup

request by e-mail. Please confirm the activation mail and define your personal password for the backup administration.

<div style="background-color:#7a1515;color:white;">Please note that you can currently only set the backup notifications when creating the user:</div>

Backup Notifications

More (Send notifications about errors and warnings) ⌄

Off (Do not send any backup notifications)
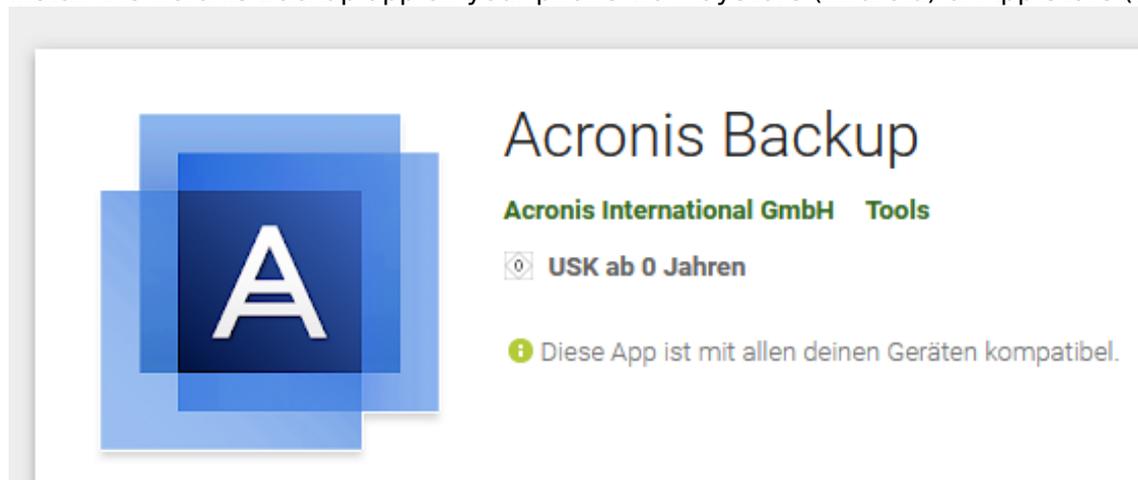
Less (Send notifications about errors only)

More (Send notifications about errors and warnings)

All (Send all types of backup notifications)

Hiermit stimme ich zu, dass im Rahmen der Leistungserbringung der Unterauftragnehmer Acronis

4. Setting up the backup

Install the Acronis Backup app on your phone via PlayStore (Android) or App Store (iOS).

Acronis Backup

Acronis International GmbH   Tools

🔞 USK ab 0 Jahren

ℹ Diese App ist mit allen deinen Geräten kompatibel.

Start the app and click "Login".

Acronis Backup

Beliebige Geräte

Stellen Sie Ihre Daten auch auf anderen
Mobilgeräten wieder her

Anmelden

Now enter the user name from the ZKM under "Login" and the set password under "Password".

Login	Storage	Usage
FAQ User	0 Gb	Mobile Devices
1883635U1	unlimited	

☐ Open Backup Panel

Konto

Anmeldung

Kennwort

Anmelden

Now you need to grant the necessary permissions and then click "Backup":
*** Note ***
If you are not in the WLAN during setup, you will be asked during or after the authorization request
whether you only want to perform the backup with WLAN or also with mobile data:

Mobile Backup

*** Note ***

Mobile Backup

Daten für das Backup: ⚙

👥 Kontakte

🖼 Fotos

📇 Zulassen, dass die App **Acronis Backup** auf deine Kontakte zugreifen darf?

1 von 4   ABLEHNEN   **ZULASSEN**

Warten auf Zugriff...

Daten für das Backup: ⚙

Daten für das Backup: ⚙

👥 Kontakte ✓

🖼 Fotos ✓

▶ Videos ✓

📅 Kalender ✓

💬 Nachrichten ✓
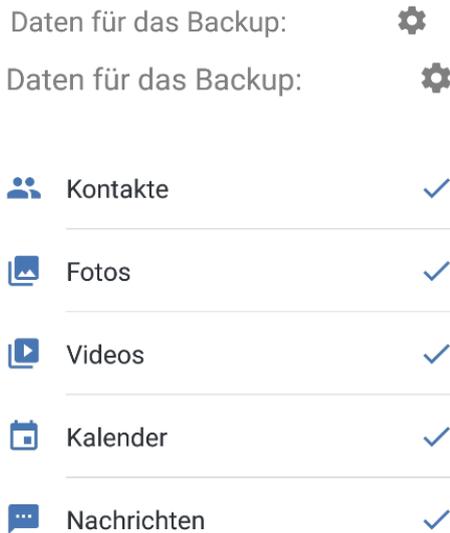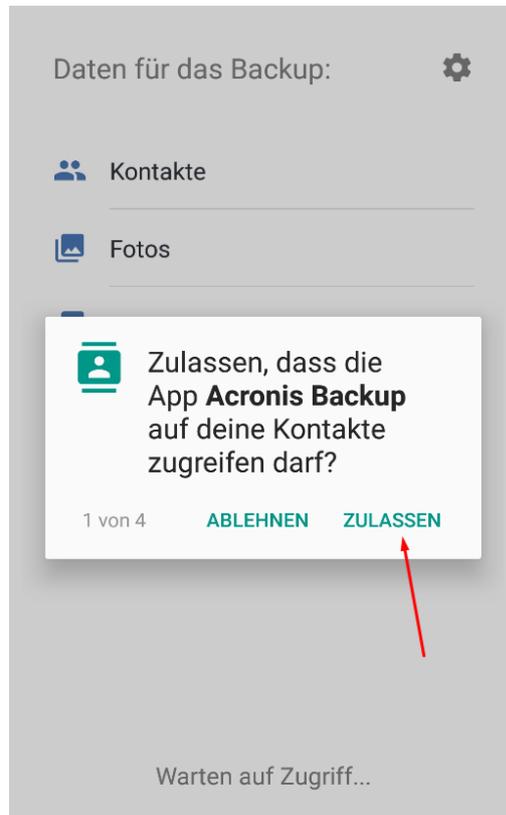
Backup

You will then be asked if you want encryption (we always recommend encrypting the data additionally):

Mobile Backup

Schützen Sie Ihr Backup per
Verschlüsselung und Kennwort

Verschlüsselung verwenden

Überspringen

If you have selected "Use encryption", you must enter the password for the backup in the next step:
*** Attention ***
A password other than the selected password in the ZKM is meant.
This password additionally protects your data from this device and can be selected separately for each device.
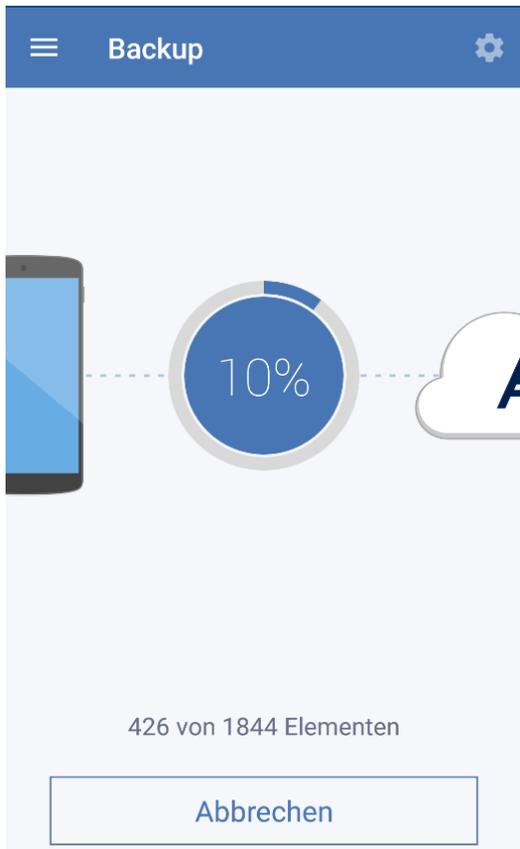*** Attention ***

After entering a password and clicking "Backup", the backup will start immediately, which you can also find in the Acronis web interface (mycybercloud.de):

Mobile Backup

*** Note ***
If you have completed the setup while in a WLAN, no mobile data backups will be performed. To change this, please go to Navigation -> Settings -> Connections for backup:

Mobile Backup

There you can adjust when your backups should be performed:

Mobile Backup

Unique solution ID: #1314
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Last update: 2019-11-25 09:03