

Mobile Backup

How do I set up Cloud Backup Mobile?

1. Login in central customer management

After your order has been activated and successfully provisioned by us, you can log into the central customer management (<https://zkm.myloc.de>) with the access data transmitted by us.

2. Create user

After the successful login you can select your Cloud Backup products on the homepage under "Cloud Products".

Cloud Products



Cloud Backup



Cloud Storage



Office 365

Once you have accessed Cloud Backup Management, select the User Management menu item and create a user.

Home / Cloud Backup / Contract 1883

Admin Tool Backup ▾

Overview

User Management

FAQ

Open Backup Panel

Create User

Login

Storage

Usage

3. User data and subscription

Fill in the user data. At the end of the process, you have the option of checking the added user again. If the data is correct, you can complete the process by clicking on "Finish". Under the menu item "User", the newly created service user is now displayed and the new user receives an activation

Mobile Backup

request by e-mail. Please confirm the activation mail and define your personal password for the backup administration.

Please note that you can currently only set the backup notifications when creating the user:

Backup Notifications

More (Send notifications about errors and warnings)

Off (Do not send any backup notifications)

Less (Send notifications about errors only)

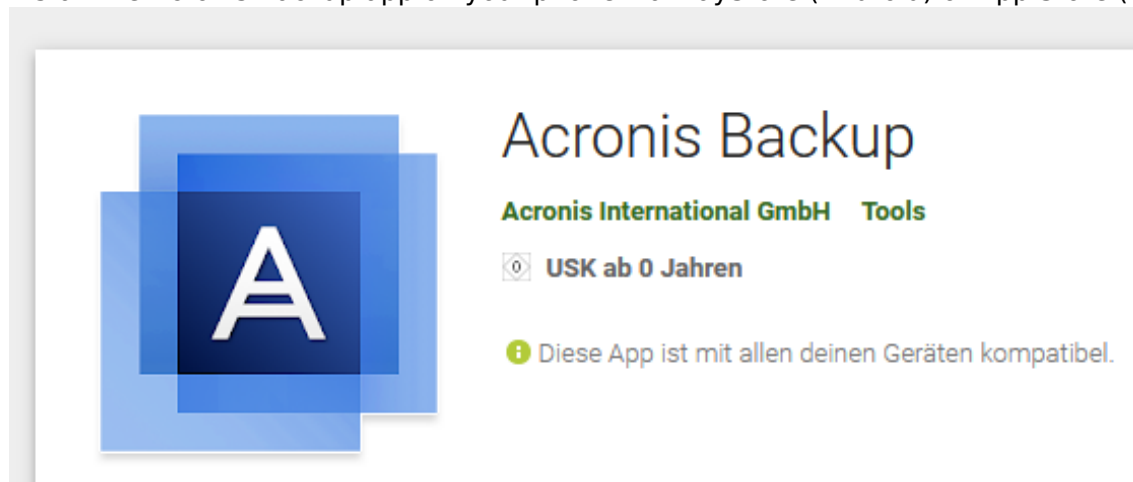
More (Send notifications about errors and warnings)

All (Send all types of backup notifications)

Hiermit stimme ich zu, dass im Rahmen der Leistungserbringung der Unterauftragnehmer Acronis

4. Setting up the backup

Install the Acronis Backup app on your phone via PlayStore (Android) or App Store (iOS).



Start the app and click "Login".

Mobile Backup

Acronis Backup



Beliebige Geräte

Stellen Sie Ihre Daten auch auf anderen Mobilgeräten wieder her



Now enter the user name from the ZKM under "Login" and the set password under "Password".

Anmeldung

Kennwort

Anmelden

Login	Storage	Usage
FAQ User 1883635U1	0 Gb unlimited	Mobile Devices

Now you need to grant the necessary permissions and then click "Backup":

*** Note ***

If you are not in the WLAN during setup, you will be asked during or after the authorization request whether you only want to perform the backup with WLAN or also with mobile data:

Mobile Backup

Verbindungsart

WLAN- und Mobilfunkverbindung verwenden

Nur WLAN verwenden

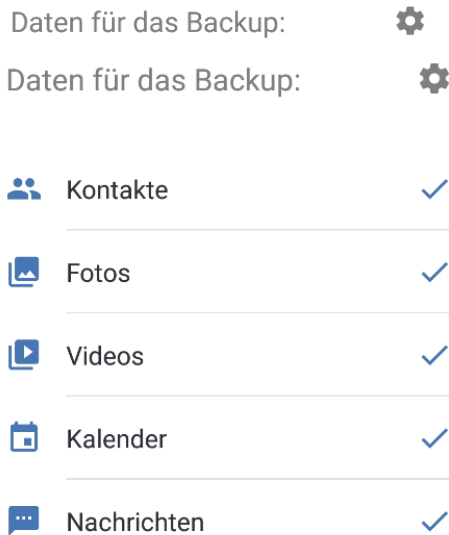
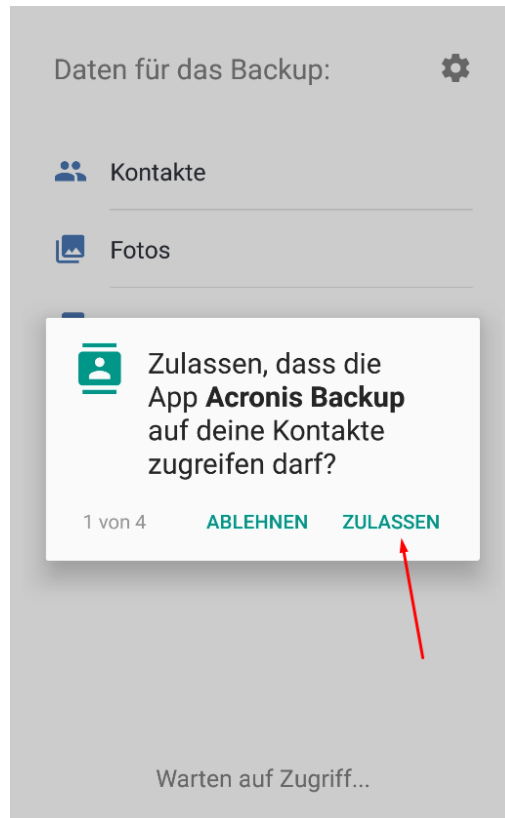
OK

Letztes Backup: Vor 3 Minuten

Backup jetzt

*** Note ***

Mobile Backup



You will then be asked if you want encryption (we always recommend encrypting the data additionally):

Mobile Backup

← Verschlüsselung



Schützen Sie Ihr Backup per
Verschlüsselung und Kennwort

Verschlüsselung verwenden

Überspringen

If you have selected "Use encryption", you must enter the password for the backup in the next step:

***** Attention *****

A password other than the selected password in the ZKM is meant.

This password additionally protects your data from this device and can be selected separately for each device.

***** Attention *****

← Kennwort einrichten

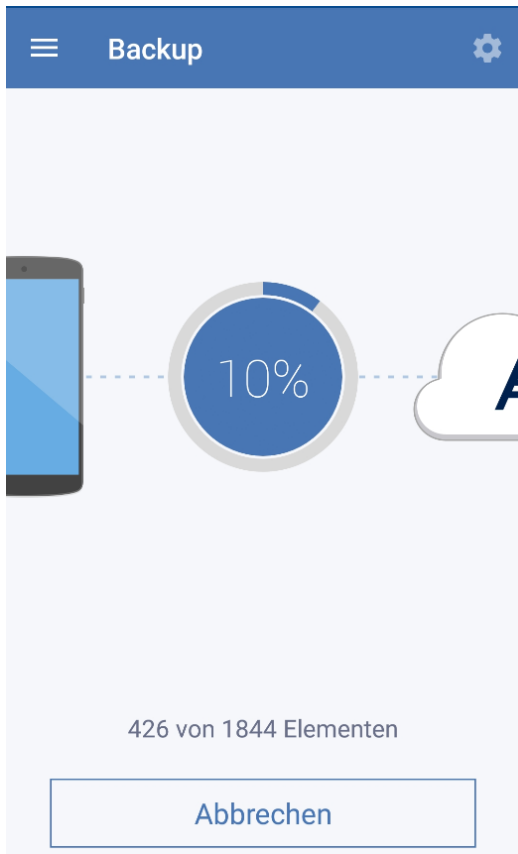
Kennwort

Kennwort bestätigen

Backup

After entering a password and clicking "Backup", the backup will start immediately, which you can also find in the Acronis web interface (mycybercloud.de):

Mobile Backup



Alle Geräte HINZUFÜGEN ☰ ? 👤

Suchen Geladen: 1 / Insgesamt: 1

<input type="checkbox"/>	Typ	Name	Konto	Status ↑	Letztes Backup	Nächstes Backup	⚙️
<input type="checkbox"/>	📱	Galaxy A5 (2017)	FAQ User (1883635U1)	🟢 54% (Backup erfolgt)	Nov 22 08:48:39	Wie im Gerät spezifiziert	

***** Note *****

If you have completed the setup while in a WLAN, no mobile data backups will be performed. To change this, please go to Navigation -> Settings -> Connections for backup:

Mobile Backup

Acronis Backup



Backup



Zugriff und Recovery



Einstellungen



Konto



Support

— — .

☰ Einstellungen ⚙️

Backup-Einstellungen

Kontinuierliches Backup
Daten automatisch sichern

Verbindungen für das Backup
Backup nur bei WLAN-Verbindung

Kundenbetreuung

Hilfe

Feedback senden

Ausführliche Protokollmeldungen verwenden

Support

Über

There you can adjust when your backups should be performed:

Mobile Backup

Verbindungsart

WLAN- und Mobilfunkverbindung verwenden

Nur WLAN verwenden

OK

Unique solution ID: #1314

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