

Cloud Backup

Can I upgrade my existing Cloud backup product to a larger one?

It is possible to upgrade your existing Cloud Backup product to a larger version. To proceed, you have to log in to the Customer Management and go to "My Products" -> "Cloud Products" -> "Cloud Backup". In the overview you will find the button "Upgrade" above the storage space in the upper right corner, which you have to click. In the following screen you will find the products that you can switch to.

The screenshot shows the myLoc Reseller Customer Area interface. At the top, there is a navigation bar with the myLoc managed IT Reseller logo, links for Invoices and Logout, and a language selector set to English. Below this is a dark blue header with 'Customer Area' and 'Logged in as Service Reseller (601002)'. A main navigation bar contains links for Home, Contracts / Billing, My Products, Domains, Support, and Personal Information. The breadcrumb trail is 'Home / Cloud Backup / Contract 1563600 / Overview'. The main content area is titled 'Cloud Backup Server M' and features a sidebar with 'Overview', 'User Management', and 'FAQ'. The main content displays product details for 'Cloud Backup Server M', including storage usage (100% available, 0 / 250 GB) and server status (100% available, 0 / 1). An 'Upgrade' button is circled in red in the top right corner of the product details section. A note at the bottom states 'Data are updated continually and can deviate for a short time.' with a link to 'Show example usage'.

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