

Cloud Backup

Can I upgrade my existing Cloud backup product to a larger one?

It is possible to upgrade your existing Cloud Backup product to a larger version. To proceed, you have to log in to the Customer Management and go to "My Products" -> "Cloud Products" -> "Cloud Backup". In the overview you will find the button "Upgrade" above the storage space in the upper right corner, which you have to click. In the following screen you will find the products that you can switch to.

The screenshot shows the myLoc Reseller Customer Area interface. At the top, the myLoc managed IT Reseller logo is on the left, and 'Invoices' and 'Logout' links are on the right. Below the header, a dark blue bar indicates the user is logged in as 'Service Reseller (601002)'. A navigation menu includes 'Home', 'Contracts / Billing', 'My Products', 'Domains', 'Support', and 'Personal Information'. The breadcrumb trail shows 'Home / Cloud Backup / Contract 1563600 / Overview'. The main content area is titled 'Cloud Backup Server M'. On the left is a sidebar with 'Overview' (selected), 'User Management', and 'FAQ'. The main content displays product details for 'Cloud Backup Server M'. It shows 'Storage' as '100% available' with a progress bar and '0 / 250 GB'. Below that, 'Server' is shown as '100% available' with a progress bar and '0 / 1'. An 'Upgrade' button is circled in red in the top right corner of the product details section. At the bottom, a note states 'Data are updated continually and can deviate for a short time.' with a link 'Show example usage'.

Produkt	Cloud Backup Server M
Storage	100% available 0 / 250 GB
Server	100% available 0 / 1

Unique solution ID: #1403

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