

Cloud Backup

Can I upgrade my existing Cloud backup product to a larger one?

It is possible to upgrade your existing Cloud Backup product to a larger version. To proceed, you have to log in to the Customer Management and go to "My Products" -> "Cloud Products" -> "Cloud Backup". In the overview you will find the button "Upgrade" above the storage space in the upper right corner, which you have to click. In the following screen you will find the products that you can switch to.

The screenshot shows the myLoc Reseller Customer Area interface. At the top, there is a navigation bar with the myLoc logo, 'Reseller' text, and links for 'Invoices' and 'Logout'. A language selector shows 'English'. Below this is a dark blue header with 'Customer Area' and 'Logged in as Service Reseller (601002)'. A main navigation bar contains 'Home', 'Contracts / Billing +', 'My Products +', 'Domains +', 'Support +', and 'Personal Information'. The breadcrumb trail is 'Home / Cloud Backup / Contract 1563600 / Overview'. The main content area is titled 'Cloud Backup Server M'. On the left is a sidebar with 'Overview' (selected), 'User Management', and 'FAQ'. The main content displays product details for 'Cloud Backup Server M'. A table shows 'Storage' at '100% available' (0 / 250 GB) and 'Server' at '100% available' (0 / 1). An 'Upgrade' button is circled in red in the top right corner of the product details section. A note at the bottom states: 'Data are updated continually and can deviate for a short time. Show example usage'.

Unique solution ID: #1403

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Last update: 2021-03-31 12:29