

# General Service Questions

## I need support, how can I reach you?

Should you ever have a support request, you can conveniently open a ticket in the central customer interface. To do this, go to the main page and then under "Support" -> "create new support ticket". You can also freely choose the subject and content of the ticket.



If you need comprehensive support, you can easily reach us 24/7 via email:

[support@myloc.de](mailto:support@myloc.de)

[support@webtopia.com](mailto:support@webtopia.com)

[support@servdiscount.com](mailto:support@servdiscount.com)

Alternatively, we are also available by telephone for general questions from Mo-Fr. 08:00 to 16:30:

**MyLoc:** +49 (0) 211 - 61708 0

**Webtopia:** +49 211 - 545 957 - 330

**Servdiscount:** +49 211 - 749 547 - 90

Unique solution ID: #1384

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Last update: 2022-11-17 10:12